



Code of Conduct for Dementia Alliance of North Carolina's Volunteers

This Code of Conduct is designed to provide all DA-NC Volunteers with a set of principles and expectations for appropriate conduct and behavior.

All volunteers shall abide by and conform to these professional standards when representing Dementia Alliance of North Carolina:

- Volunteers shall act honestly and ethically while in the performance of their volunteer duties.
- All volunteers should use active listening skills, respect people's privacy, and follow confidentiality standards as set forth by DA-NC.
- Volunteers shall treat all DA-NC employees, volunteers, and community members with respect, courtesy, and dignity.
- Volunteers shall not discriminate on the basis of race, color, religion, national origin, gender, age, disability, marital or familial status, or sexual orientation in the provision of any of its services to those living with dementia or their caregivers.
- Volunteers shall not harass, bully, or mistreat staff or other volunteers.
- Volunteers shall not make derogatory comments, ridicule, challenge or attack others or their business. Discussions during presentations, town halls, etc. are meant to stimulate conversation and collaboration, not contention. All defamatory, abusive, profane, threatening, offensive or illegal materials or language are strictly prohibited.
- Volunteers shall obey all applicable local, state, and federal laws, while acting on behalf of DA-NC including all laws and regulations that govern appropriate conduct in the workplace.
- Volunteers shall deter wrongdoing and ensure accountability for adherence to the Code of Conduct.
- Volunteers shall not communicate in a way that could be construed in any way as support for or opposition to any candidate for a federal, state, or local public office while representing DA-NC.

(over please)

